



Regulations for the entry of dogs to HOTEL PUNTO MX

In order for you to enjoy our dog friendly modality, it is necessary to cover, without exception, all the criteria described here:

When making reservations with pets, it is necessary to take into account that you have to contact our call center (55 5512 7064) or by sending an email to the following address ventas@hotelespuntomx.com indicating that you want to enter with your dog of maximum 15 kg or small breed / size- and considering that we allow one pet per room (designated rooms).

1. Wait for the confirmation of the reservation in our system that indicates your entry to the facilities.

At the arrival first present vaccination sheet up to date (maximum seven months prior to the visit), collar, leash and muzzle just in case, if necessary otherwise you cannot access.

Sign a waiver letter with guaranteed payment to credit card or cash in case that the dog causes damage to the hotel facilities and / or belongings of other guests, the damage warranty will be charged.

Be a responsible owner and:

- Agree to the according to room assigned by the hotel.
- Make sure that your pet does not affect the peace and/or security of other guests or other dogs.
- Keep him / her and walk him / her only in the areas assigned and specifically for him / her and under constant observation of an adult.
- Walk him on a leash and muzzle only if necessary.
- Pack all the necessary accessories that you need, we don't loan, sell or have any leashes or toys.
- Collect their feces and deposit them in the indicated cans.
- Never leave him / her alone in your car or room.
- Sleep your pet on the bed that we will provide you at your arrival, not the furniture in the room.
- Consider your good grooming prior to admission.
- Ask the front desk staff information for areas allowed to have pets for your stay and they will be marked with the dog friendly

The hotel declines all responsibility for illness, loss or death of your pet.

In case of any complaint from other guests and you don't comply with these regulations, the administration of the hotel can request you to remove the dog of the establishment within 24 hours after you have been notified.

If despite of all these precautions, if your dog bites a person or another dog, you are the responsible for accompanying them immediately to the hospital, bringing the immunization



of the dog. You must cover 100% of the medical expenses that caused any injury and remove the dog from the facility within the next 24 hours.

These rules are for everyone to have a warm coexistence, and in the event of not complying, the administration of the hotel is free to suspend the service of the pet owners. Hotel Punto MX reserves the right to modify these rules at any moment, and to accept or request the removal of owners and mascots, based on the criteria of the administration and its policies. The priority is the comfort and tranquility of all our guests.